Agenda 2023 DRAFT

AGENDA

29 May 2023
Time zone: GMT+3

13:30 – 15:30	**GUIDED TALLINN CITY TOUR** Group 1 Tallinn's old town, a UNESCO world heritage site, is considered to be the best-preserved medieval town in Northern Europe. Enjoy a delightful stroll along the romantic cobblestone streets of the old Town with its charming red roofs and medieval towers.
18:00 – 20:00	**GUIDED TALLINN CITY TOUR** Group 2
Times TBC	**ONE TO ONE MEETINGS** Pre-organised meetings **Locations:** ministries and e-Governance Academy's office

20:00 – 22:00	**WELCOME DRINKS** **Location:** Bar YANU with fully autonomous A.I. and robot empowered bartending unit. It serves drinks, handles payments, identifies and communicates with clients.

30 May 2023

9:00 – 10:00	**REGISTRATON & WELCOME COFFEE** **Conference venue:** Tallinn Creative Hub	
10:00 – 11:15	**Opening Remarks** **Kaja Kallas – Prime Minister of Estonia** **Hannes Astok** – Executive Director, e-Governance Academy **Keynote and panel discussion** **Luukas Kristjan Ilves – Government Chief Information Officer of Estonia**	
11:15 - 12:00	**COFFEE BREAK & EXPO**	
12:00 – 13:15	**Nothing for us without us: Empowering the digitally vulnerable** Given the unprecedented speed of digital developments, they have created a new type of vulnerability that can affect anyone due to war, national catastrophe, or temporary disability. Digital vulnerability is the lack of awareness of digital issues, lack of access to technological benefits, or when digital illiteracy hinders engagement in political decision-making and access to services. Join us to explore: • What are the main obstacles to designing processes, services, and policies to address digital vulnerability? • What solutions could be used to identify the most vulnerable citizens and design processes, services, and policies to engage and empower them? **Margus J. Klaar** - Entrepreneur and Service Designer, Brand Manual **Kristina Reinsalu** – Programme Director of e-Democracy, e-Governance Academy **Kristina Mänd** – Senior Expert on e-Democracy, e-Governance Academy (moderator)	WORKSHOP/ PARALLEL SESSION **Enablers of e-Government** **Examples of best practices**
		How Ukrainian citizens to use digital documents in their smartphones?

13:15-14:15	**LUNCH & EXPO**	
14:15 -15:30	**Keynote** **Capacity-building as a driver for change** **Petteri Kallio** **Panel discussion** Digital innovation is about removing outdated processes and building new ones. For this reason, digital transformation is also tightly linked to human resources and needs a capacity-building mindset. Join us to discuss: • Why do we need to talk about mindset changes and good HR when we want to build capacity on individual and government levels? • How can we use learning effectively to empower people? **Petteri Kallio** **Mari-Liis Suurpalu -** Head of Human Resources at Estonian Information System Authority **Kristi Kivilo -** Senior Expert in Smart Governance, e-Governance Academy (moderator)	WORKSHOP/ PARALLEL SESSION **Workshop by ICT Cluster of Estonia** **Topic TBC**
15:30 – 16:00	**COFFEE BREAK & EXPO**	
16:00-16:50	**Panel discussion by D4D Hub** **Topic TBC**	
16:50-17:00	**Key Conclusions of the Conference Day** **Kristina Mänd** – Senior Expert on e-Democracy, e-Governance Academy	
19:00-22:00	**NETWORKING EVENT** **Location:** Tallinn Cruise Harbour (Tallinna kruiisisadam), Logi 4/2, 10111 Tallinn	

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9:00 – 9:30	**MORNING COFFEE**	
9:30 – 10:30	**Opening remarks** **Panel discussions (ministerial level)**	
10:30 – 11:00	**COFFEE BREAK & EXPO**	
11:00 – 12:30	**Modern application of data in AI projects** **Ott Velsberg** - Government Chief Data Officer of Estonia Moderator: **Mark Erlich** - Senior Expert on eID and/or **Heiko Vainsalu** Programme Director of Technology, e-Governance Academy	WORKSHOP/ PARALLEL SESSION **Topic TBC**
	Data Policy and European Union **Claudia Oliveira EC** DIGI Moderators: **Mark Erlich** - Senior Expert on eID and/or **Heiko Vainsalu** Programme Director of Technology, e-Governance Academy	WORKSHOP/ PARALLEL SESSION **Topic TBC**
	Presentation and Interview: Data Policy and Industry **Paul Timmers** – Research Fellow at the University of Oxford, UK **Heiko Vainsalu** – Programme Director of Technology, e-Governance Academy (moderator)	

12:30 – 13:30	**LUNCH**	
13:30 – 14:15	**Cybersecurity and the citizen** For a modern digital society, cybersecurity is more than just a technological and organisational challenge. Cybersecurity awareness and skills to manage cyber risks are required for all of society in order to preserve our way of life and continue to benefit from digitalisation both as individuals and as a society. In this session, we'll explore: • How can cybersecurity be mainstreamed into digitalisation as a prerequisite rather than an afterthought? • How can governments improve cybersecurity behaviour across society by better considering humans vis-à-vis technology? **Anna Sarri –** Cybersecurity Officer, European Union Agency for Cybersecurity (ENISA) **Kadri Kaska** – Senior Cybersecurity Expert, e--Governance Academy (moderator)	WORKSHOP/ PARALLEL SESSION **Capacity building – what talents do we need for optimization?** **Kristi Kivilo** – Senior Expert on Smart Governance, e-Governance Academy **Piret Saartee** – Senior Expert on Smart Governance, e-Governance Academy Join us for a practical workshop for building a skills network that pushes optimization and innovation. Learn what competencies are necessary for any successful optimization projects. For example data management and service design. If you want to go deeper, take also part in the digital services workshop.
14:15 – 15:00	**Crisis-proofing the digital society** It is said that the question is not *if* a cyberattack will happen but *when*, and that no response plan survives first contact with reality. This session will investigate lessons of cyber crisis preparedness and response. What have the recent crises taught us about the pressing challenges and priorities for national cybersecurity? How can countries' cybersecurity efforts strengthen societies' overall cyber resilience and support citizens in crises or emergencies? What plans and commitments have the EU and other partners made, and how do we monitor their progress? What mechanisms can help leverage existing technical cooperation into enhanced political cooperation? **Denisa Kurtagic** – Ministry of Defence, Montenegro **Jorge Mora Flores**, former Director of Digital Governance at the Ministry of Science, Technology and Telecommunications, Costa Rica **Merle Maigre** – Cybersecurity Programme Director, e-Governance Academy (moderator)	**Digital services – constantly developing and improving** **Piret Saartee** – Senior Expert on Smart Governance, e-Governance Academy **Kristi Kivilo** – Senior Expert on Smart Governance, e-Governance Academy Join us for a practical hands-on workshop for developing and redesigning public services. The workshop examines one real-life digital service. At the end of the workshop, you will have practical tools to take home for digital service design and 3optimization and reengineering that meets interoperability and security needs.
15:00 – 15.30	**COFFEE BREAK & EXPO**	
15:30 – 16:15	**Keynote and panel discussion** **Speaker TBC** **Topic TBC**	
16:15 -16:30	**Key Conclusions of the Conference** **Hannes Astok** – Executive Director, e-Governance Academy **Kristina Mänd** – Senior Expert on e-Democracy, e-Governance Academy	