



Ministry
of Digital Transformation
of Ukraine

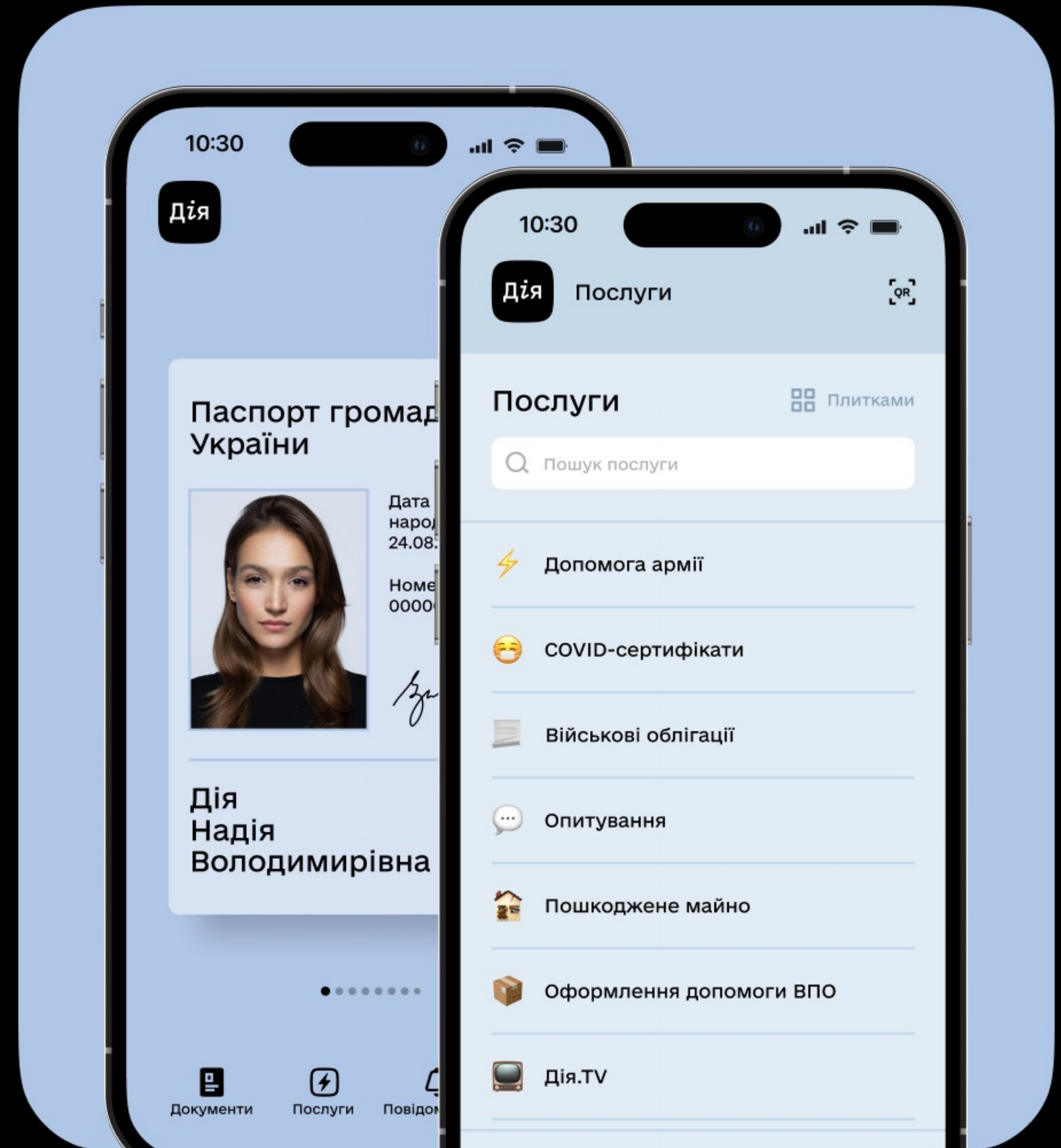
How Ukrainian citizens use digital documents in their smartphones

state super-app

19 million

Ukrainians already use Diia

Diia is a brand of the digital country. In translation from Ukrainian, this word means “action”. The Diia ecosystem includes 5 different projects.



How it started?







2019

We create
MinDigital



First Digital Passport in the World



How it confirmed?

POLITICO

FAQ: How the EU's coronavirus certificates
will work

POLITICO

FAQ: How the EU's coronavirus certificates will work

BY HANNE COKELAERE

CORONAVIRUS CRISIS

VOTING IN AMERICA
HOUSE HEARING
[cbsnews.com/now](https://www.cbsnews.com/now)

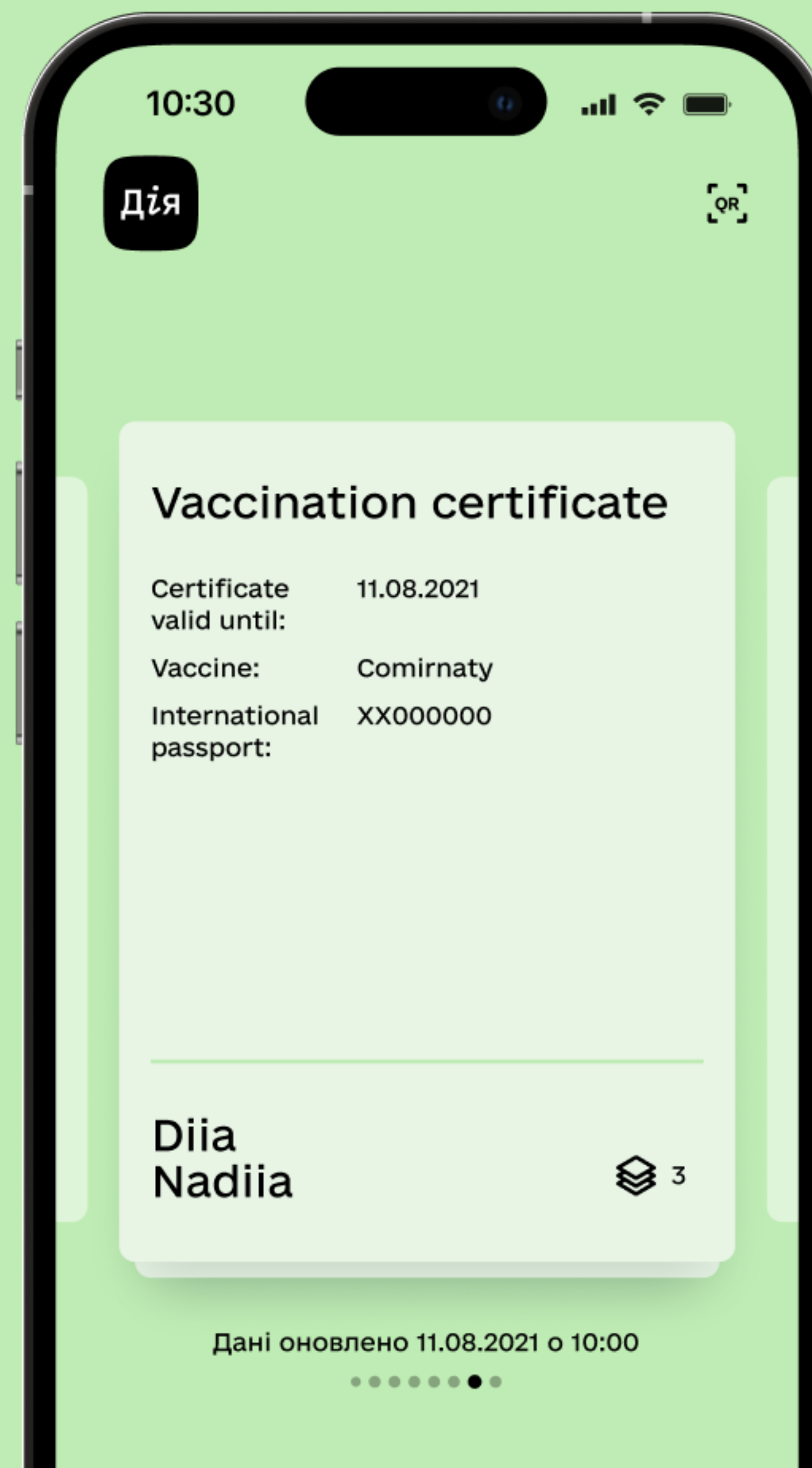
DIGITAL COVID CERTIFICATES AIM TO BOOST EU TOURISM

WILL ALLOW PEOPLE TO TRAVEL EASILY WITHIN 27 NATION BLOC; WILL BE AVAILABLE STARTING JULY 1

CBSN

COVID19-Certificates

Just another 10th
electronic
document for
Ukrainians 🙋



How it goes?

14 digital documents

ID-card (Passport)

International passport

Birth certificate

eDocument

Tax ID

Pension ID

Permanent and temporary residence permit

Student ID

Driving License

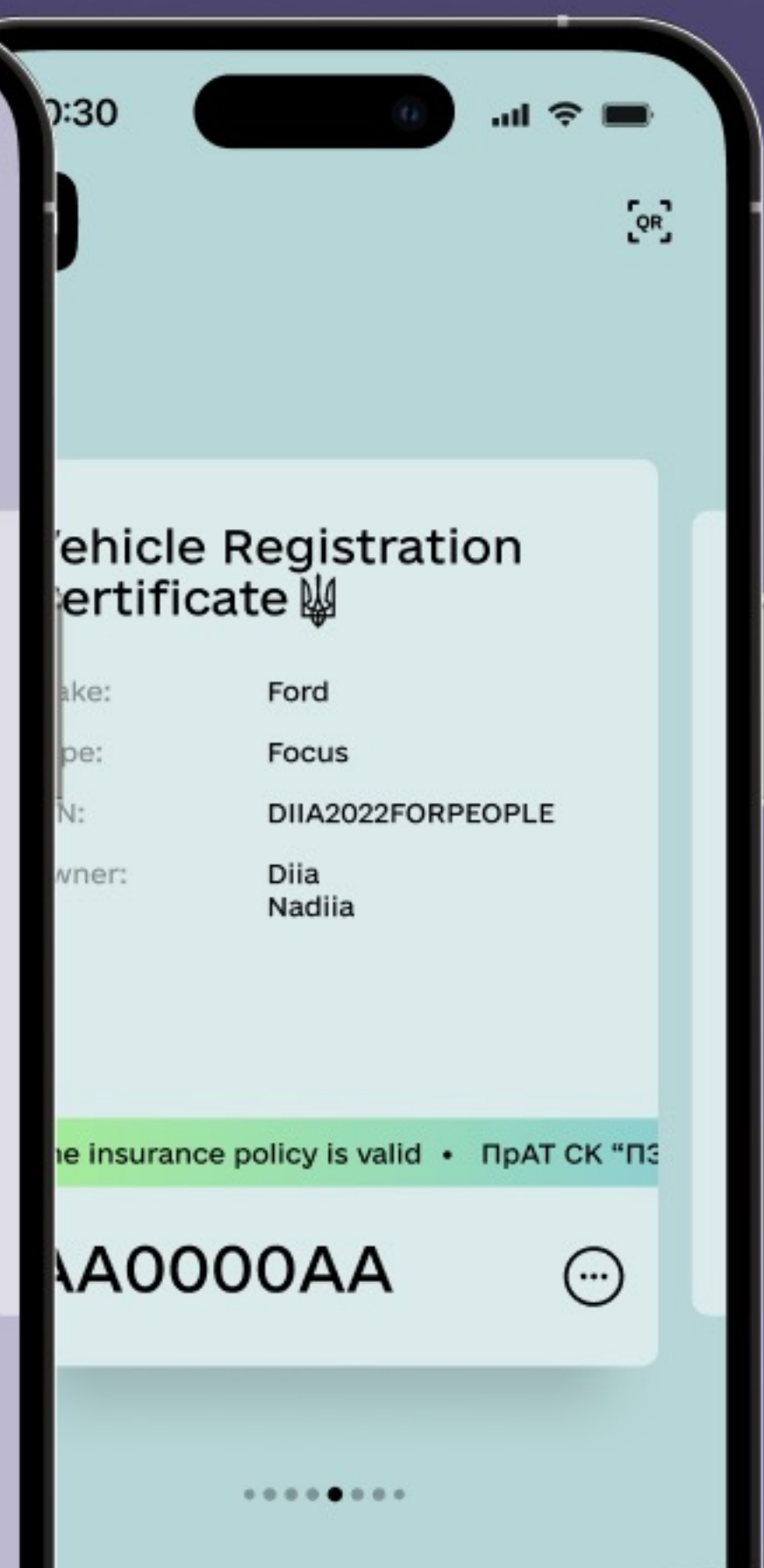
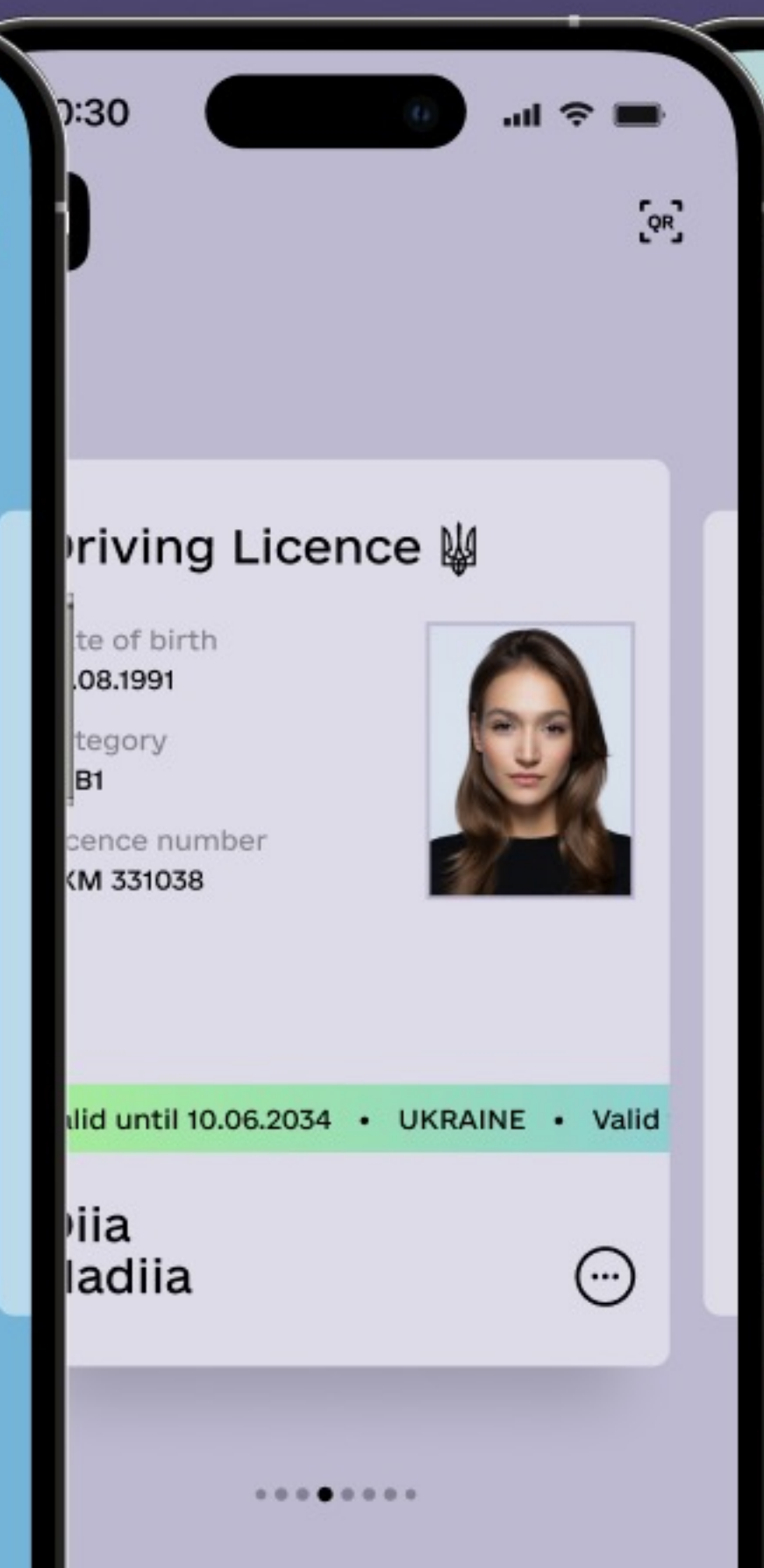
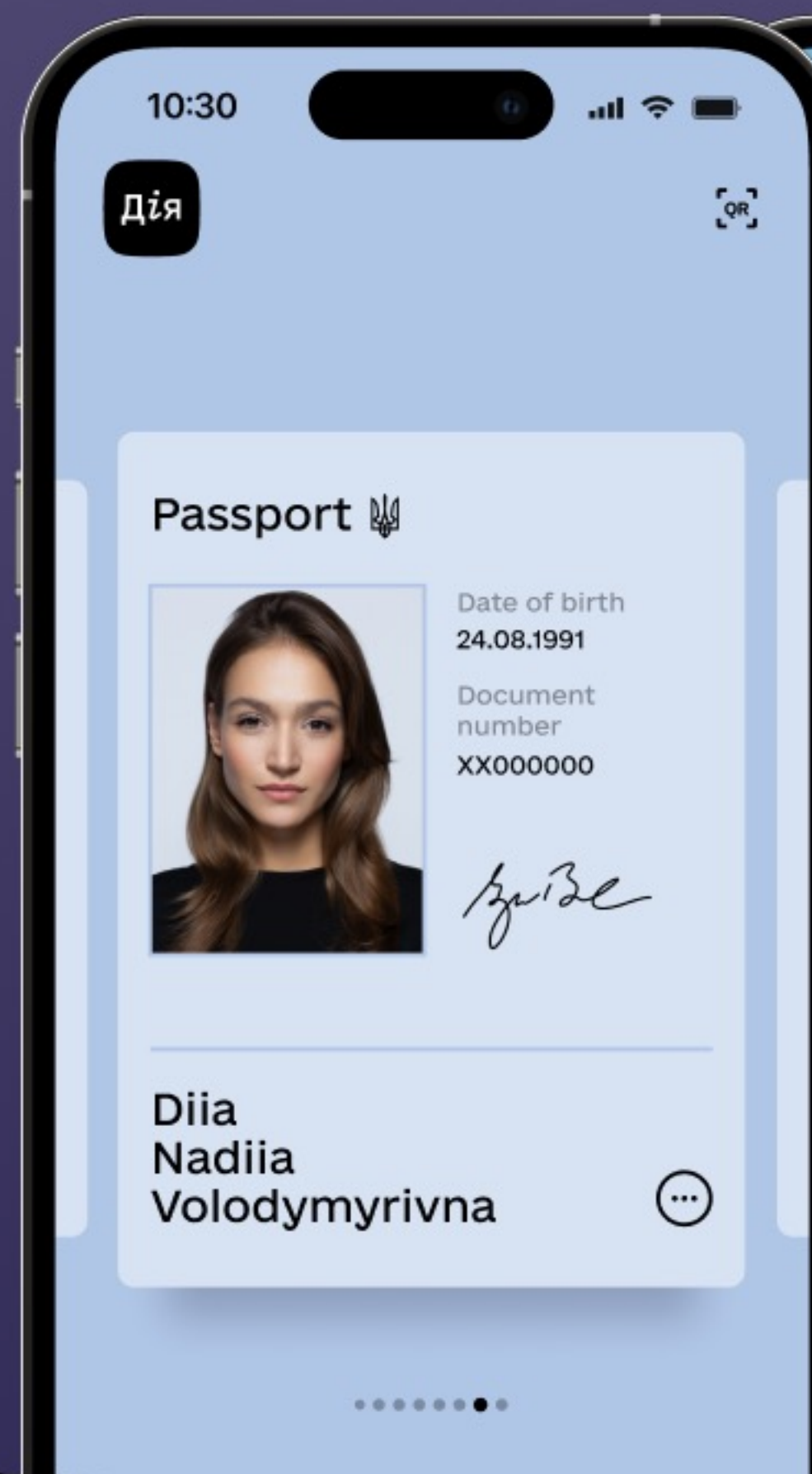
Vehicle insurance

Vehicle registration certificate

IDP certificate

Green COVID certificate

Yellow COVID certificate





Documents are a win-win for quick audience engagement instead of services

With e-documents people will be able to:

Receive parcels in post office

Open a bank account online from anywhere in the world

Buy train & bus tickets

Hotel check-in

Confirm age in the store when buying alcohol

Submit documents to university

Purchase life or car insurance

Drivers will not carry paper or plastic driver's licences

Apply for offline services

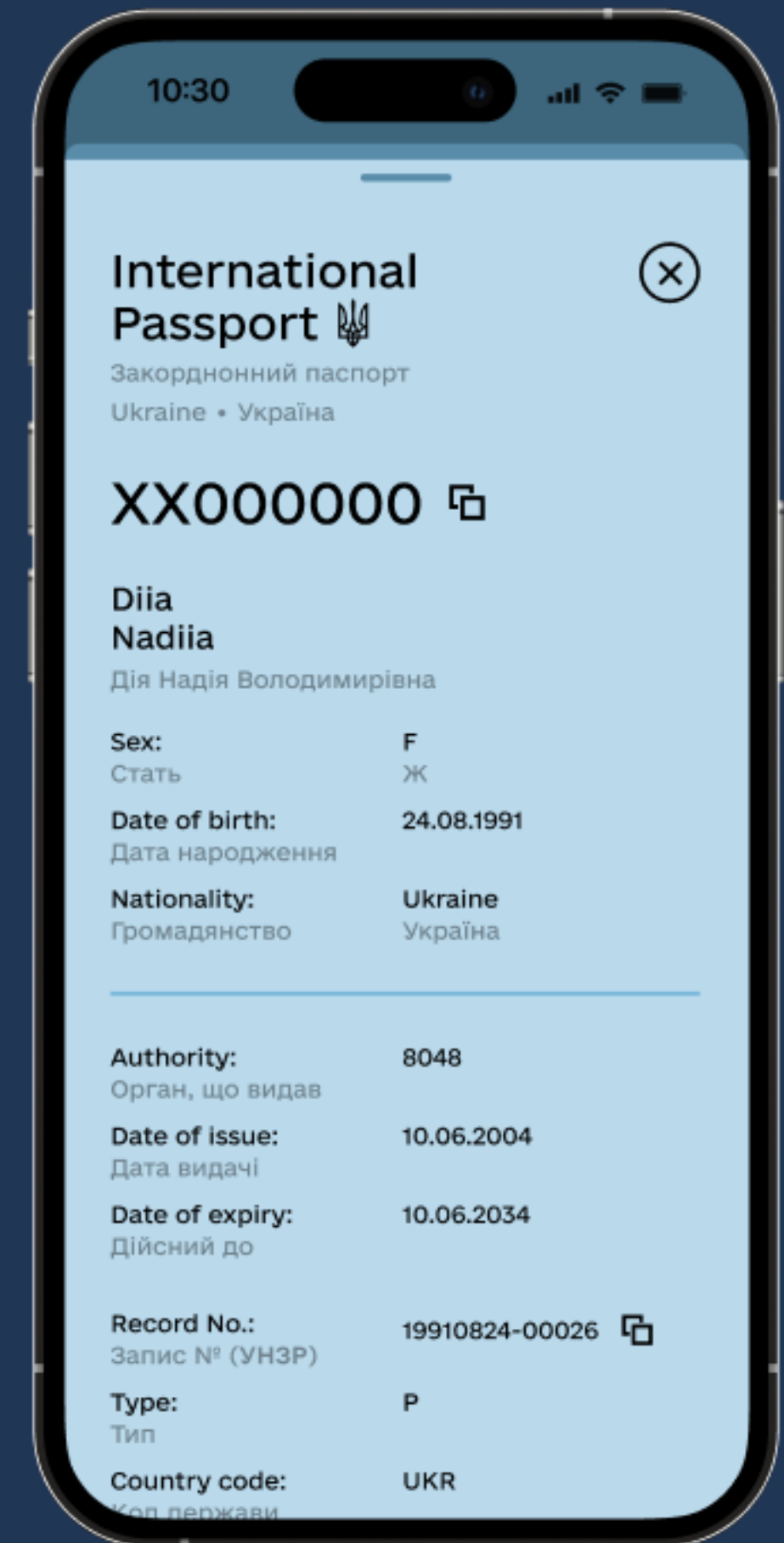
Create a medical records in the hospital

Document's Structure

Main information



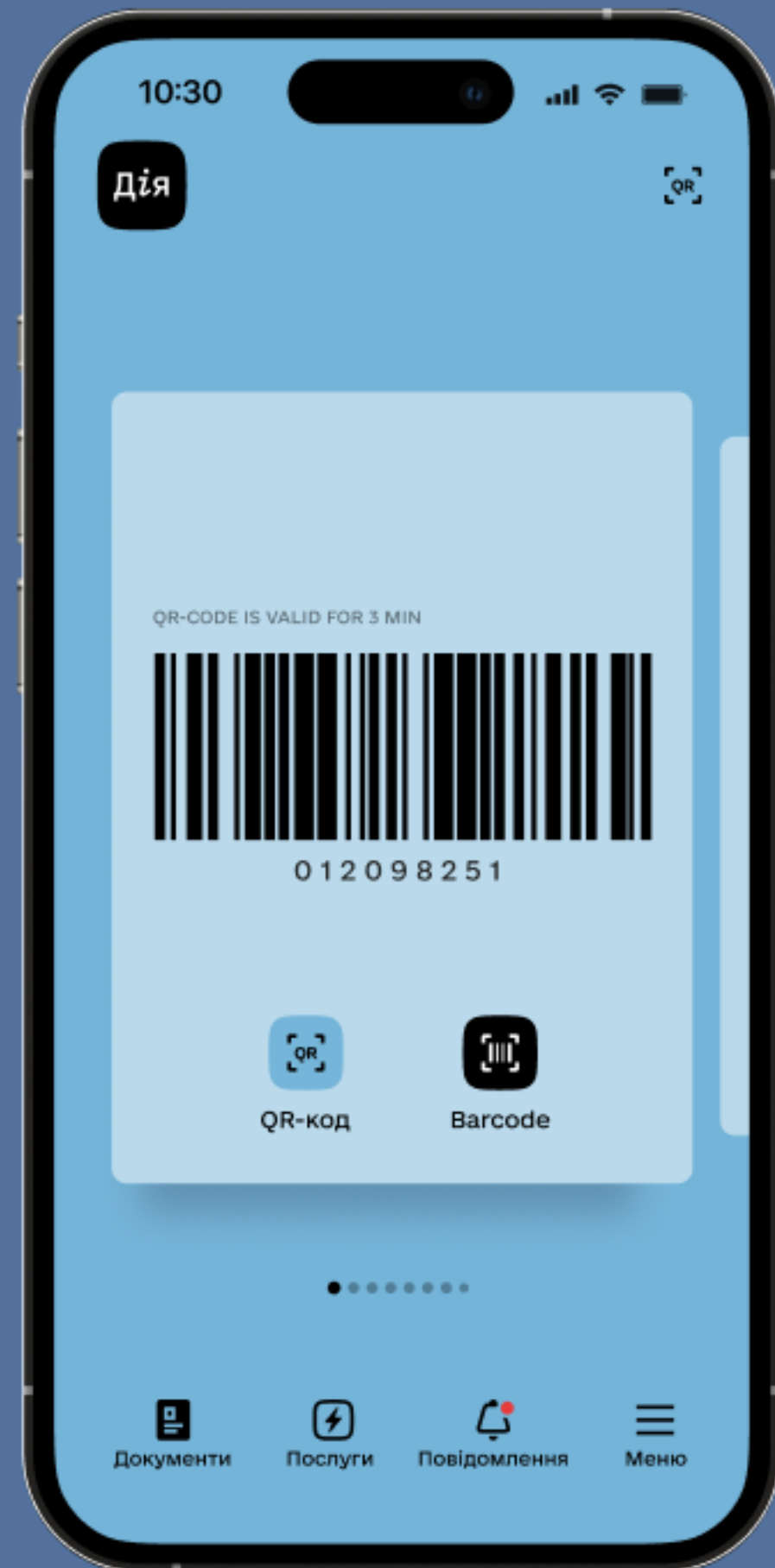
Full information



QR-code with deeplink



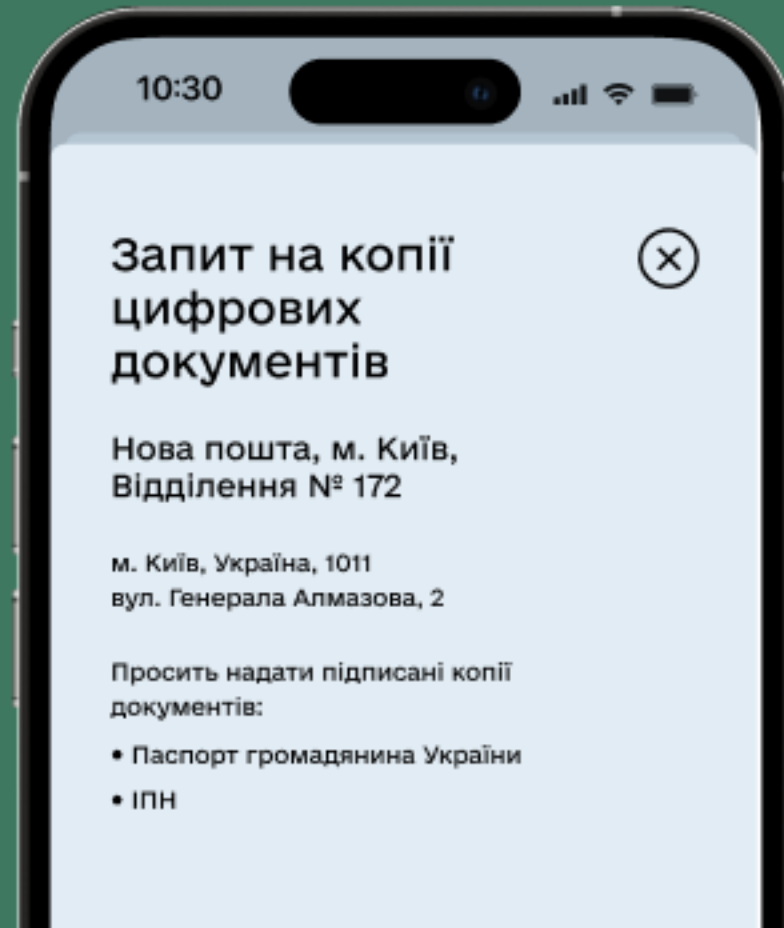
Barcode with deeplink



Sharing

1

User receives a request for a copy of the digital document



Підписати

2

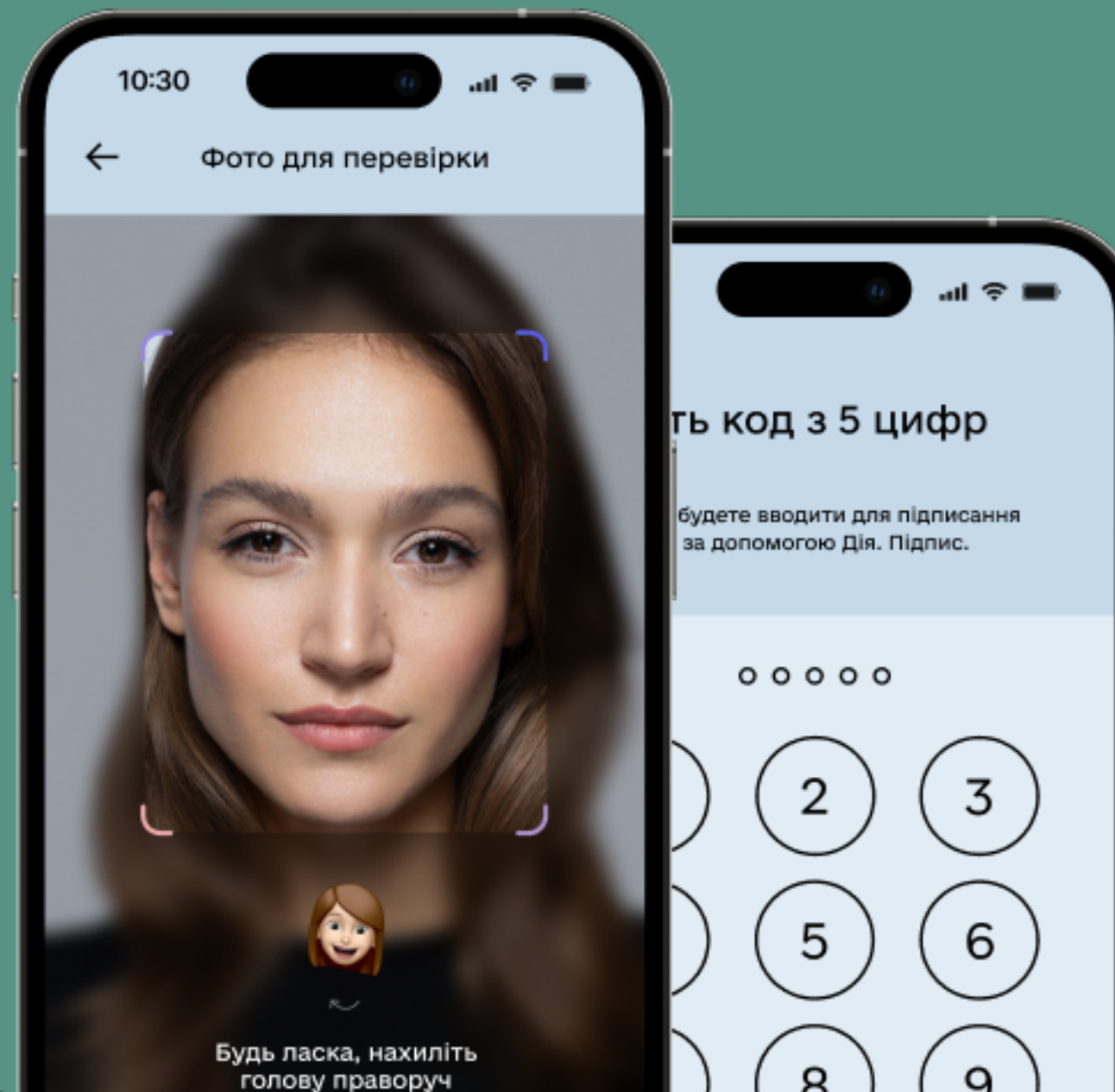
User confirm document sharing

3

System prepares requested data package from registry and asks user for sign

4

User confirm document sharing



5

User confirms sending package to acquirer's integration point

6

Sending package to acquirer integration point





Sharing

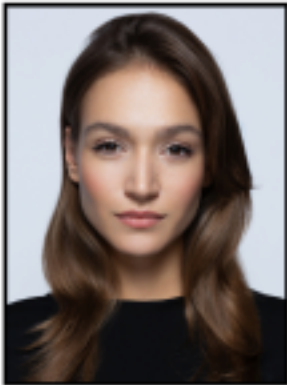
The service allows you to receive electronic copies of digital documents of Diia users.

A copy of a digital document is information about a person in electronic form contained in state registers.

Copy in PDF

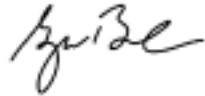
  Паспорт громадянина України

Дія
Надія
Володимирівна
Diia Nadiia



947667234

Запит на цифрові копії документів від 25.05.2020 10:20:21.
Ініціатор запиту: ПриватБанк, м.Київ, Відділення №172
Ідентифікатор запиту: 00000000000000000000000000000000

Стать:	Ж
Дата народження:	24.01.1991
Громадянство:	Україна
Орган, що видав:	2034
Дата видачі:	13.12.2015
Дійсний до:	12.01.2023
РНОКПП (ІПН):	1234567890 Пройшов перевірку Державною податковою службою 01.01.2021
Запис № (УНЗР):	19910824-00026
Місце народження:	м. Кам'янець-Подільський Хмельницька область Україна/ m. Kamyanets-Podilsky khmelnytska oblast ukraina/ukr
Місце реєстрації проживання на момент оформлення документа:	м. Київ, вул. Цифровізації, буд. 25, кв. 18 25 липня 2000 р.
Підпис:	

Metadata

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The development of e-services stimulates the development of business

2,1M+

bank accounts opened online

3K

daily

1 min 34 sec

fastest account opening





War

Diia is an effective tool for confronting challenges

eDocument

Chatbot eVorog

Registration of damaged property

Services for IDPs

U24 donations

Donations to Army of Drones

War bonds

Social assistance

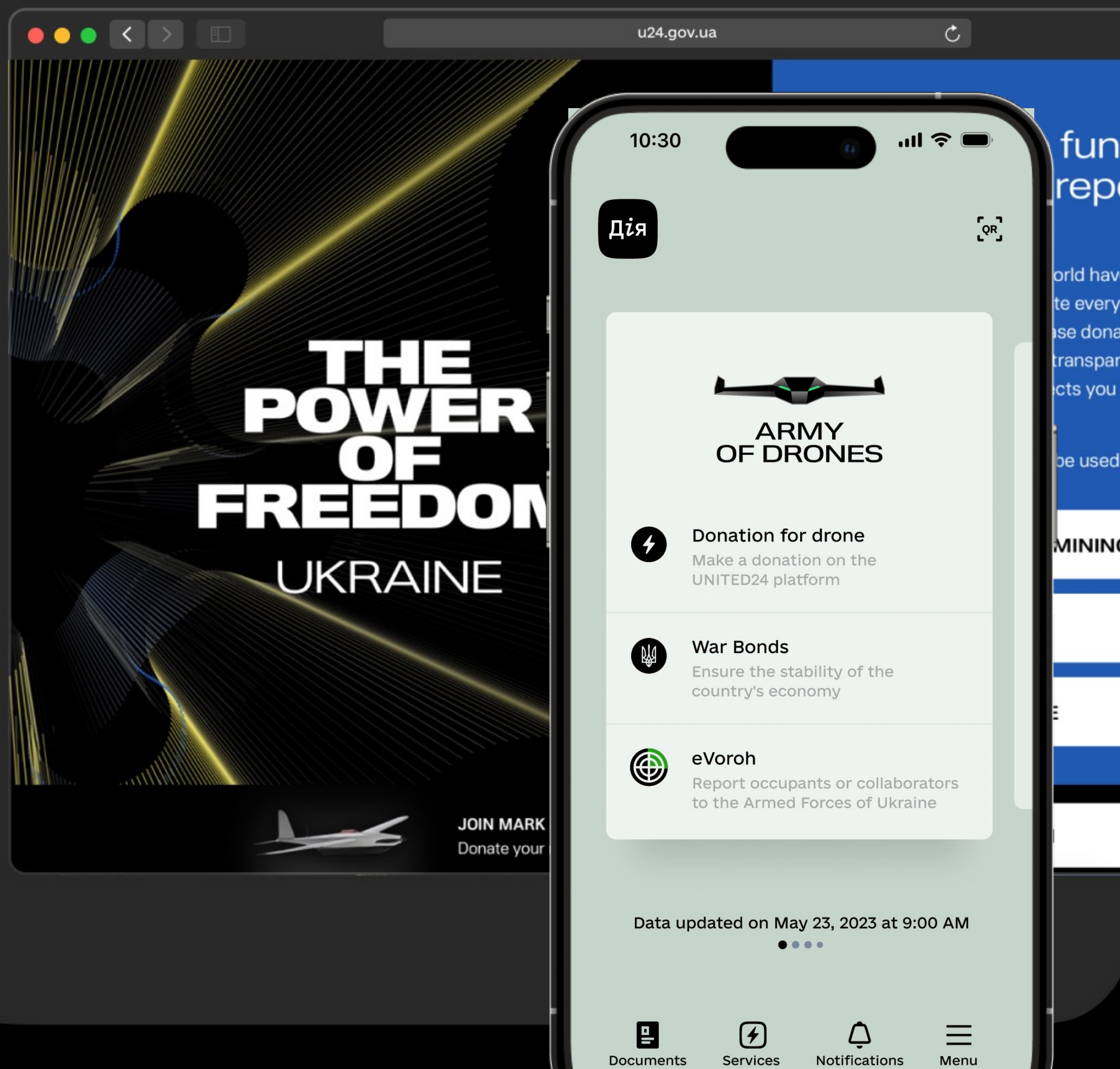
Diia.TV

Diia.Radio

eDocument

Unemployment benefits

eRecovery

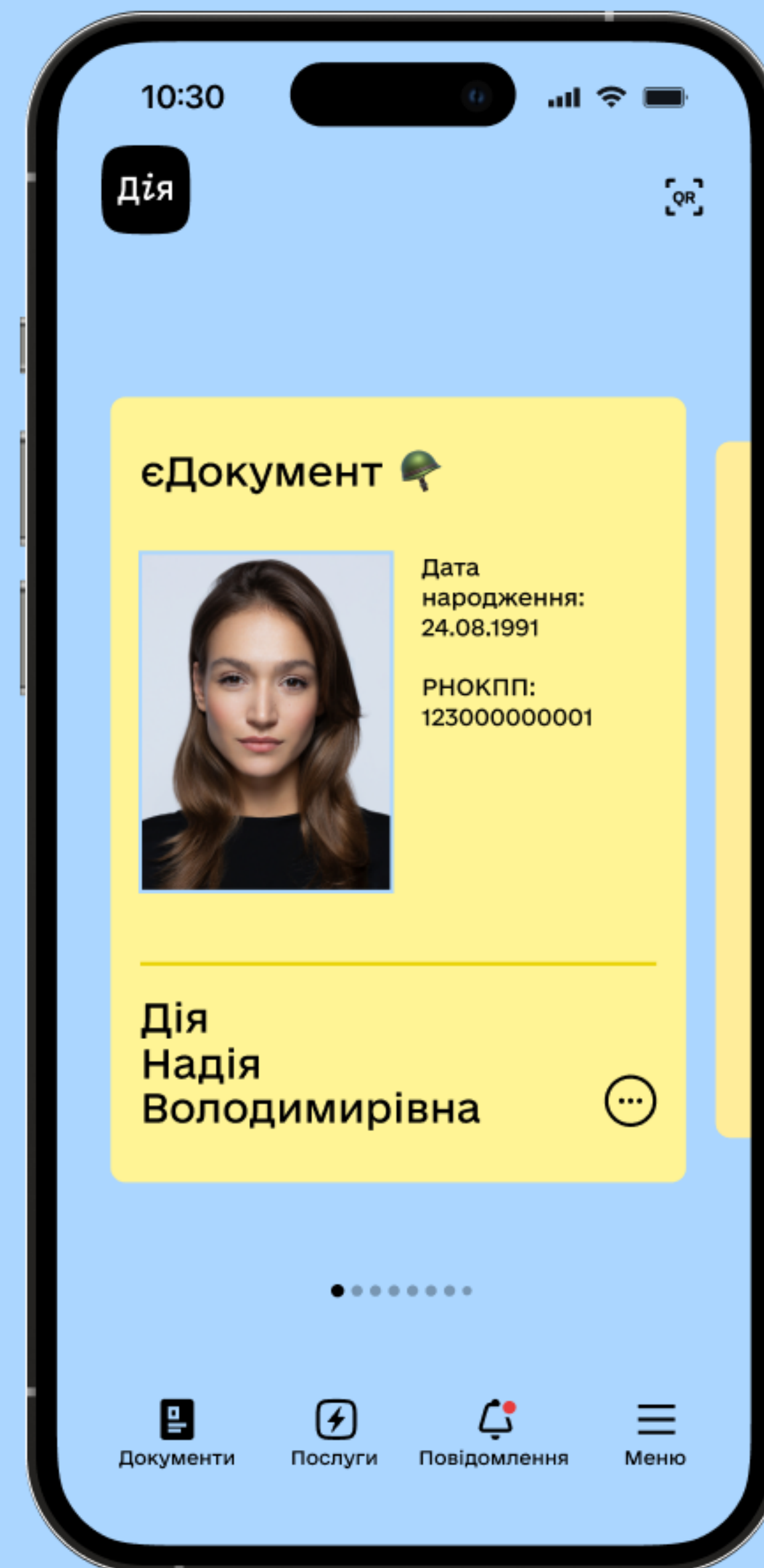


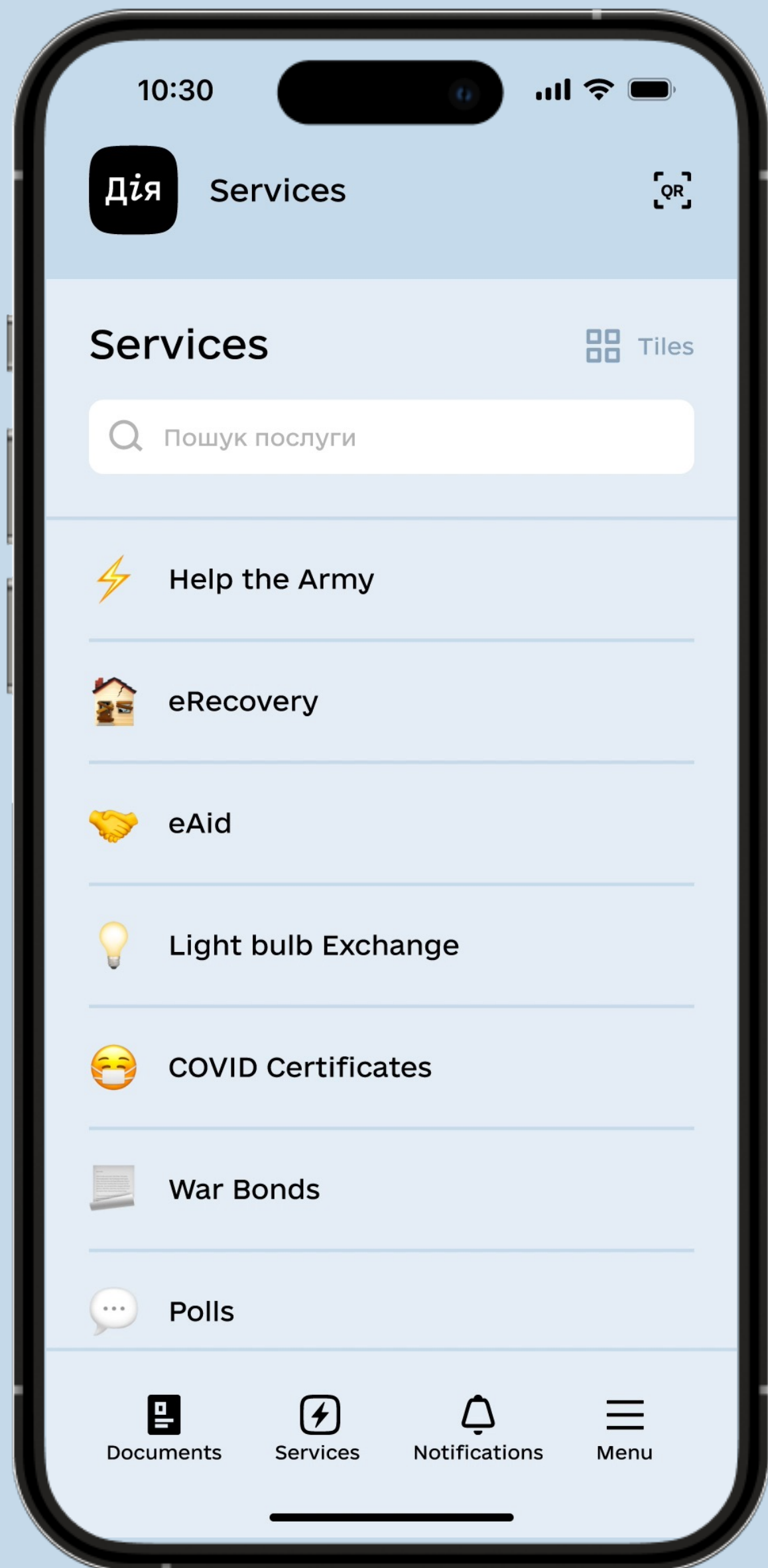
Evacuation document

Temporary digital document
for war time period

17.6M+

users have eDocument to show it
policemen & territorial defense forces at
checkpoints for identification





eAid

4,752,911

people received support

30.8M+ UAH

overall amount of payments

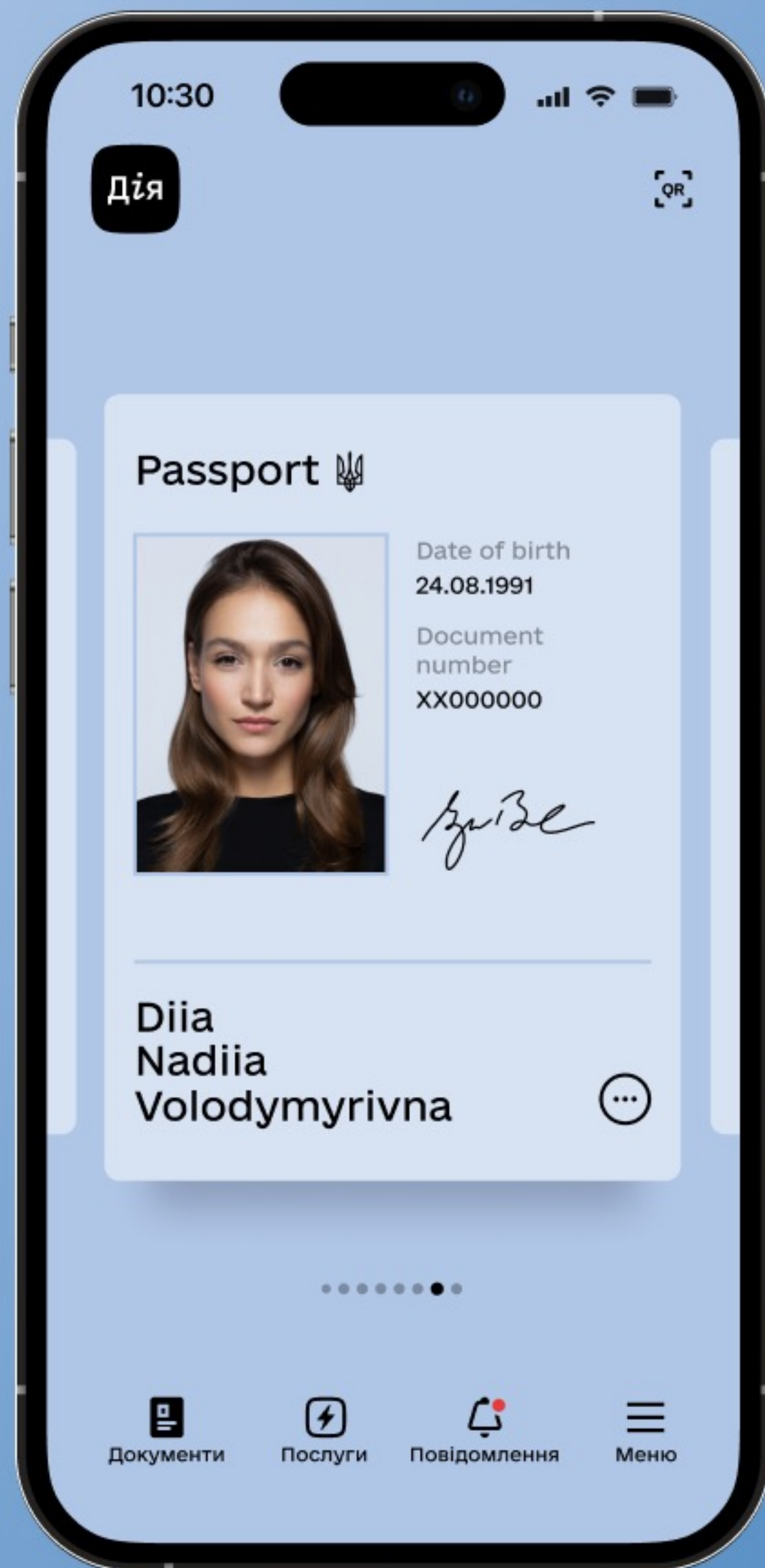
eEnemy

500K

Ukrainians used chatbot



What's next?



mRiik

Tere tulemast,
mRiik!

